



Marc Bourassa
CFO
North Shore Community Health, Inc.
27 Congress St.
Salem MA 01970

April 22, 2020

To Whom It May Concern,

Northshore Community Health (NSCH) is located on the North Shore of Boston with 75 providers and annual patient visits of over 70,000. We have had the pleasure of working with Carmen Pascarella and his team at CPa Medical Billing (CPaMB) since 2017.

In less than 2 years, CPaMB was able to increase our annual net receipts by 38% when during this time our patient visits had only increased 8%. The increases in net receipts has allowed us the opportunity to expand our health center by adding a new location in 2020 and CPaMB played a significant role in getting us to a high level of financial success.

The partnership between NSCH and CPaMB has been excellent – we are incredibly pleased with the communication, transparency and productivity which has been consistently provided since day one. Without hesitation I recommend CPa Medical Billing to other health centers and physician practices.

Sincerely,

A handwritten signature in blue ink, appearing to read "MB", followed by a long, sweeping horizontal line that extends across the width of the page.

North Shore Community Health